



safe **A**net

Managed SofaWare Service

Service Description **version 1.1**

Overview

Unipalm's SafeAnet Suite of Services provide managed Safe@Office appliances, developed by SofaWare and running embedded Check Point technology, to ensure data privacy protection, maintain network integrity, block inappropriate content, stop viruses & secure remote access to any size corporate network. The services have been developed to suit both home workers and small businesses, offering a cost effective way of using Check Point's best of breed technology.

What's included in the SafeAnet service?

- Safe@Office appliance
 - Available as Safe@Office 100/200 series appliances
 - Based on Check Point's market leading stateful inspection firewall software technology, the most proven Internet security standard
 - Up to 150Mbps firewall
- Logical or physical separate DMZ interface
- Dynamic DNS (available soon)
- Online help
- Provides protection from common attacks, such as hacking and cracking, IP spoofing, Denial of Service (DoS) attack
- Network Address Translation (NAT) – allowing your Broadband Internet connection to be shared among several PCs
- Firewall security policy updates
- Firmware updates
- Base line reporting
- Virtual Private Networking (VPN)
 - Remote access or/and site-to-site VPN
 - Up to 30Mbps
 - 3DES/AES
 - X.509 Certificate

Additional Options

- Anti-virus or URL filtering add ons
- Anti spam (add-on available soon)
- Optional RMA service
- Custom pre-configured deployment

Safe@Office appliances



Dimensions and Power

Dimensions

W 8.0" x H 1.2" x D 4.8" (W) (200mm x 30mm x 120mm)

Weight

1.8 lbs. (820 grams)

Power input

External 100V, 120V, 230V, 240V

100 Series

Interfaces

- 4-port LAN switch
- 1 WAN port

Performance

- 22Mbps Firewall
- 3Mbps VPN
- 2,000 concurrent connections

200 Series

Interfaces

- 4-port LAN switch
- 1 WAN port
- 1 DMZ port
- 1 serial port

Performance

- Up to 150Mbps Firewall
- Up to 30Mbps VPN
- 8,000 concurrent connections

Security Level Settings

The firewall security level on the Safe@Office appliances can be controlled on set-up using a simple lever available on the firewall page. This lever has three states, which can be changed as your needs dictate:

- **Low security:** enforces basic control on incoming connections, whilst permitting all outgoing connections
- **Medium security:** enforces strict control on all incoming connections, while permitting safe outgoing connections
- **High security:** enforces strict control on all incoming and outgoing connections

As default within the SafeAnet range of services, the firewall level will be set at **Medium**. All inbound traffic is blocked. All outbound traffic is allowed to the Internet except for Windows file sharing (NBT ports 137, 138, 139 and 445).

Additional configuration options available on the appliance to further define the firewall policy.

Add on Services

URL/Web Filtering

- Allows the customer to control access to objectionable Web sites
- Based on SurfControl's SuperScout for FireWall-1
- Transparent URL blocking mechanism
- Database of inappropriate URLs maintained by Unipalm
- Unipalm imports latest updates from industry leading URL Filtering Company into database, and automatically updates end-users access
- Monthly reporting

Predefined default blocked categories include: gambling, adult/sexually explicit, criminal skills, hate speech, violence, drugs & alcohol, unknown sites.

Anti-Virus

- Transparent email Anti-virus mechanism
- Emails are directed through a content checking service – if no virus is found the email is released
- If a virus is detected, it is removed, and replaced with a warning message
- Trend Micro InterScan Virus Wall
- Supports POP3 and SMTP mail protocols
- No additional configuration needed to mail reader, nor configuration to PC
- Monthly reporting

RMA Maintenance

- Next Business Day (NBD) Guarantee*
- Monday to Friday, 9am to 5pm (excluding statutory holidays)
- New S-box will be shipped to end user for delivery before 12 noon the following day
- The replacement box will contain the same software and settings as the original appliance

* Fault must be reported by reseller, and confirmed dead by Unipalm by 1pm



Features

		Concurrent Users	Firmware Updates	Email Reports	URL Filtering	Email Anti Virus	VPN RA Users	VPN Configuration	Next Business day Replacement
SafeAnet Lite 5	Safe@Office 105	5	Yes	Yes	Opt*	Opt*	1	Opt	Opt
SafeAnet Lite 10	Safe@Office 110	10	Yes	Yes	Opt*	Opt*	5	Opt	Opt
SafeAnet Lite 25	Safe@Office 225	25	Yes	Yes	Opt*	Opt*	10	Opt	Opt
SafeAnet Lite Unlimited	Safe@Office 225U	Unlimited	Yes	Yes	Opt*	Opt*	25	Opt	Opt
SafeAnet Pro 5	Safe@Office 105	5	Yes	Yes	Yes	Yes	1	Opt	Opt
SafeAnet Pro 10	Safe@Office 110	10	Yes	Yes	Yes	Yes	5	Opt	Opt
SafeAnet Pro 25	Safe@Office 225	25	Yes	Yes	Yes	Yes	10	Opt	Opt
SafeAnet Pro Unlimited	Safe@Office 225U	Unlimited**	Yes	Yes	Yes	Yes	25	Opt	Opt

* SafeAnet Lite has the option for **either** URL Filtering or AV, not both

** The AV and URL licenses are based on a per user basis

Installation

You will receive a Quick Start Guide with the Safe@Office appliance detailing how to set up your SafeAnet service. All policies will be managed by SafeAnet and pre-installed. An installation wizard is available online.

Hosting Information

The servers are hosted at a world leading data centre; it has the largest global IP capacity along with hardware resilience that ensures 100% availability. Technical performance and security is monitored 24x7.

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